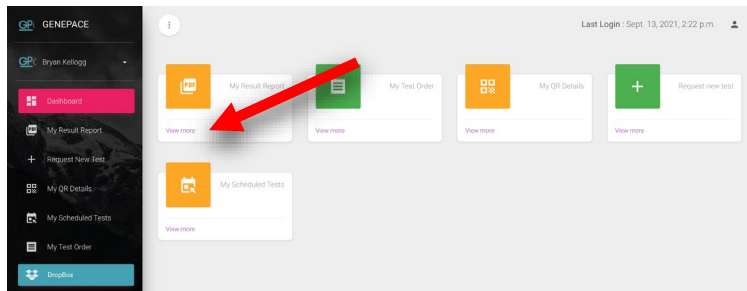




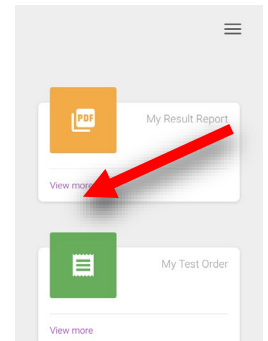
How to Access Your Covid-19 Test Results

1. Find an email from clients@genepace.com with a subject that includes “**Registration into GenePace Portal.**” This email will be sent **PRIOR TO THE RESULT DUE DATE.**
 - a. This email will include a **username (which should be the email you provided) and password.** These credentials are **CASE SENSITIVE.**
 - b. If not in inbox, check SPAM folder and/or search “clients@genepace.com” in your email program
 - c. ***You may have received additional emails to notify you of progress made on your test order, but only the email described above will contain the essential login information***
2. Click the highlighted link in the email stating “**Click Here**” or go to eorder.genepace.com and input the login information provided.
3. When your results are ready, click “**view more**” under **My Result Report.**

Desktop Version:

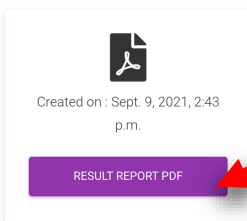


Mobile Version:



4. Click the purple “**Result Report PDF**” button to view your results.

RESULT REPORT PDF



If you experience any difficulties accessing your results, please call (463) 999-0558.
*****Please refrain from calling prior to the time your results are due (for either your results or your account creation). For same-day results, that is 8PM ET on the day of your collection. For next-day results, that is 3PM ET the day following your collection.*****